Your Mission • Your Voice

#### "Heading to 100 Years"

#### Veterans Service Committee and VAVS/VSO Programs

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2018

### HISTORY

- Founded in 1924
- Representing Veterans since 1927
- Congressionally Chartered VSO in 1996
- Full Member of Veterans Day National Committee in 2007
- Active in the VAVS Program and NAC
- Opened membership to Sea Service Veterans in 2005

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### **Veterans Service Committee**

- Established at 88th National Convention
- Consists of 8 Regional Representatives: Who are either FRA VSO Accredited or FRA Local VAVS Representatives/Deputy Representatives
- NSD serves as Chairman
- Provides outreach/awareness for FRA's Veterans Service Programs
- Meet via Conference Calls

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### Veteran Service Officer (VSO) Program

Supports Claimants through the VA process Benefits include:

 Service connected compensation, pension, educational, burial, home gratuity and insurance benefits, and Survivor Dependency Indemnity Compensation (DIC)

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### VSO PROGRAM

#### To become Accredited as a FRA VSO:

- Demonstrate knowledge of VA programs, laws, rules and policies
- Proficiency through successful completion of VA approved course
- Courses available through partner VSO's, CVSO's, State Veterans Programs, NVLSP and VA

### **VSO PROGRAM**

#### To become Accredited as a FRA VSO:

- Prior military service not necessary, but general knowledge of DOD structure helpful
- Experience in processing claims
- Submit FRA VSO application and VA Form 21 "Application for Accreditation as Service Organization Representative"

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### **VSO PROGRAM**

#### To become Accredited as a FRA VSO:

- Completed application and VA Form 21 returned to FRAHQ
- VA Form 21 processed and forwarded to VA General Counsel Office (GCO) for consideration
- NEW... VA GCO no longer provides an "Accreditation Card"

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### **VSO PROGRAM**

Once Accredited as a FRA VSO:

- Assist ALL claimants with properly executed/filed VA Form 21-22 "Appointment of Veterans Service Organization as Claimant's Representative" (FRA) with their claim
- Keep current with VA rules and regulations
- Recertification every five years

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### **VSO PROGRAM**

Once Accredited as a FRA VSO:

 REMEMBER, you are representing the Fleet Reserve Association... <u>DO NOT</u> make promises or statements about claims that are submitted to the Department of Veterans Affairs for consideration...

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### VA VOLUNTARY SERVICE (VAVS) PROGRAM

- The VAVS Program is the largest volunteer program in the Federal Government.
- Since 1946, VAVS Volunteers have donated more than 700.8 million hours of service with more than 350 national and community organizations.

### VAVS PROGRAM

- There are more than 154 VA Medical Centers, and more than 192 VA Medical Facilities with VAVS Programs
- FRA Currently has representation (Local Rep/Dep) in 19 facilities: Associate Service Member Status (Non-voting)

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#### VAVS PROGRAM

#### National Advisory Committee Categories:

- Service Member: Minimum representation in 25 facilities (voting)
- Associate Service Member: Minimum representation in 15 facilities (non-voting)
- Donor (30), Assoc. Donor (15) and Adjunct Member (less than 15) (non-voting)

#### VAVS PROGRAM

#### **Local Advisory Committees:**

- Meet quarterly
- Provides recommendations to local VA leadership to improve policy, and procedures within facilities
- Provide outreach, donor and volunteer opportunities
- Keep informed of latest changes within the VA facility

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#### VAVS PROGRAM

#### Local Advisory Committee Requirements:

- Designated from National as either a Local Representative or Deputy Representative
- Branch sends request to NSD Attention, include facility, whether Rep/Dep
- Letter of designation sent to Rep/Dep, Branch and facility VAVS Chief

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#### VAVS PROGRAM

#### Local Advisory Committee Requirements:

- Contact the VAVS Program Manager or designee upon receiving letter of certification
- Complete orientation; register in Voluntary Timekeeping System
- Attend quarterly VAVS Committee meetings and share meeting information (Donation Needs List and Volunteer Assignments) to Branches
- Conduct Annual Joint Review

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### VAVS PROGRAM

#### **Local Advisory Committee:**

#### **VOLUNTEER opportunities at:**

- VA Medical Centers
- VA Community-Based Outpatient Clinics
- VA Poly-Trauma Centers
- Fisher House Foundation
- State Veterans Homes
- Vet Centers, National Cemeteries
- A Youth Volunteering (Parke Scholarship)

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### **Challenges facing FRA**

- Shrinking membership base
- Name recognition (What is FRA?)
- Why should I join?
- What's in it for me?
- Old culture, "We've always done it that way..."

### **Challenges facing FRA**

• Recruiting younger members... then KEEPING THEM

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- Getting involved with the community
- Ensuring your voice is heard
- Finding your "Right Fit"
- Starting "New" Traditions

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#### What FRA provides

- Members Stay informed
- Being a voice in the legislative process
- Involvement in the local community (VSO/VAVS)
- Access to Subject Experts
- Qualifying for FRA Scholarships
- Networking opportunities
- Social Comradery and MORE...

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